



## **Invitation to attend an information session: “Introduction to Continuing Care Inspections: What Albertans Can Expect”.**

The new *Continuing Care Act* (the Act) and legislative framework came into effect on April 1, 2024, bringing important changes that may be of interest to residents of continuing care homes (formerly nursing homes, auxiliary hospitals, designated supportive living, and publicly funded hospices), supportive living accommodation residents, clients of home and community care providers, families and caregivers of Albertans who receive continuing care services, and the general public.

Earlier in the spring, Alberta Health invited Albertans who receive continuing care as well as other interested Albertans, to attend an information session that provided an overview of the new legislative framework.

To further inform interested Albertans about the new legislative framework, Alberta Health is hosting another information session, **Introduction to Continuing Care Inspections: What Albertans Can Expect**. This will include the inspections and monitoring process, and how complaints are handled.

**The session will take place online, from 6 pm to 7:15 pm on Monday, May 27, 2024.**

**To register for this session, go to this webpage, or scan the QR code below using the camera on your smart phone:**

- <https://bit.ly/ContinuingCareAct>

Once you have registered for the session, you will receive an email with a link to add the session to your calendar. That same link will also allow you to join the session directly when it begins.

You're welcome to forward this notice to anyone who would find this information of interest.

Please see below for an FAQ about the sessions. If you have further questions on the session, please email [CCLO@gov.ab.ca](mailto:CCLO@gov.ab.ca).

Thank you.



## Frequently Asked Questions

Who should attend these sessions?

This session is specifically targeted towards those who receive continuing care services, their families and caregivers, and other interested Albertans. It will provide important information on the compliance monitoring and enforcement changes occurring as part of this new legislative framework

Can I forward the meeting invite to others?

Yes, please do. The intent of this information sessions is to provide a comprehensive understanding of the compliance monitoring and enforcement updates to as many relevant audiences as possible. There is no limitation on participants.

Will the information session be in-person or virtual?

Session will be held online.

Where can I get further information about the Act after the event?

Communications and supportive materials about the new Act is available on Alberta Health's website at [Continuing care in Alberta | Alberta.ca](#).

Who do I contact if I have questions about the new legislation?

Contact Alberta Health directly at: 780-644-8428 or toll-free at 780-310-0000 or email:

- [CCLO@gov.ab.ca](mailto:CCLO@gov.ab.ca) for licensing, compliance and enforcement related questions.
- [CCLegislation@gov.ab.ca](mailto:CCLegislation@gov.ab.ca) for legislation-related questions

Who do I contact if I have questions about the session or have technical issues

If you have trouble registering or logging-in to the session, email [lumia.zhang@ca.ey.com](mailto:lumia.zhang@ca.ey.com)